



**DURRINGTON OTTERS**  
c/o Durrington Swimming and  
Fitness Centre  
Recreation Road  
Durrington  
Wiltshire



Dear Swimmer

Welcome to the Durrington Otters Swimming Club. We hope you will have an enjoyable and happy time as a swimmer at our club. It is a great place to make new friends whilst training and competing.

Your parents have been given details of information available to you as swimmers. Please ask them to share this with you.

We are a club committed to helping you achieve your best potential. The coaches and teachers are here to help you and have been trained to do so in a safe environment.

If you are concerned about your training then please speak to the coach. If you feel unable to do this consult your parents who will be able to raise your concerns for you.

The club has a child safeguarding policy, which the Club Welfare Officer has a copy of. The club is committed to your welfare and if you are concerned with any aspect whilst attending sessions at the club please speak to the Welfare Officer or ask your parents to on your behalf. The Club Welfare Officer will then assist you and your parents to deal with the situation appropriately.

Your club Welfare Officers is Carol Walker. The Officers names are also on the notice board.

You can also contact the Swimline helpline to discuss your concerns with a person who understands swimming and the welfare of children and young people. Swimline is contactable on 0800 1004001. You will be asked to leave a number at which Swimline can call you back within 24 hours. This number will also access the NCPC/Child Line helpline number if you need to speak to someone immediately, just hold the line and the call will be answered.

Your club does not condone bullying of any kind, by adults or younger swimmers, and has an anti-bullying policy. You can ask the Welfare Officer or your parents to get you a copy by accessing the SWIM ENGLAND policy on their website [www.britishswimming.org.uk](http://www.britishswimming.org.uk).

We expect all our swimmers to behave appropriately to their coaches and all club helpers, fellow swimmers and adults and young people you have contact with at competitions. We have a code of conduct that you and your parents will be asked to sign and return to the club. If you are unsure of any aspect of the code of conduct please feel free to ask.

We hope you will have a very happy and successful time whilst you are a member of Durrington Otters Swimming Club.

From

Sarah Norman

Chair